

# #KeeptheIslandSafe

## Working together to protect our community

### How and where to report covid-19 breaches or concerns

Type of Issue	Lead	Reporting details	What happens next
<p><b>Covid-19 secure concerns relating to:</b></p> <ul style="list-style-type: none"> <li>• <b>Businesses,</b></li> <li>• <b>Workplaces,</b></li> <li>• <b>Events,</b></li> <li>• <b>Scam or fraud</b></li> </ul> <p><b>Or</b></p> <p><b>Request for advice or guidance from a business not covered on our IWC webpages.</b></p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a member of the public reporting no social distancing in a pub.</li> <li>• A holiday let with holiday makers in it.</li> <li>• Advertised Christmas new year party in a pub, community centre or event location</li> </ul>	Isle of Wight Council	<p>email: <a href="mailto:covidregs@iow.gov.uk">covidregs@iow.gov.uk</a></p> <p>available 7 days a week you should receive an automatic response acknowledging your email.</p> <p>General advice for businesses available via: <a href="#">Covid-19 business advice</a></p>	<p>Report will be logged and triaged.</p> <p>It will be prioritised and allocated/tasked to a team to investigate or action.</p> <p>This could be a regulatory/enforcement action (e.g. Environmental Health) or allocated to the covid support officers to visit, advise or monitor.</p> <p>Note: we will not be able to provide individual updates or feedback on investigations.</p>
<p><b>Current/ongoing Covid-19 breaches relating to:</b></p> <ul style="list-style-type: none"> <li>• <b>Unlawful gatherings in a public place or private home.</b></li> <li>• <b>Individuals with a positive result not self isolating.</b></li> <li>• <b>Breach of face covering requirement.</b></li> <li>• <b>Overnight visits to a second home.</b></li> </ul> <p>For example:</p> <ul style="list-style-type: none"> <li>• Protest in a public place with multiple individuals.</li> <li>• House party in a private residence.</li> <li>• Gathering of drinkers in the street not social distancing and causing antisocial behaviour.</li> </ul>	Police	<p><a href="https://www.hampshire.police.uk/tua/tell-us-about/c19/tell-us-about-possible-breach-coronavirus-measures/">https://www.hampshire.police.uk/tua/tell-us-about/c19/tell-us-about-possible-breach-coronavirus-measures/</a></p> <p>However:</p> <ul style="list-style-type: none"> <li>• is there a threat to life (including road traffic incidents where someone is injured, or the road is blocked)</li> <li>• does it feel like the situation could get heated or violent very soon</li> <li>• is there a risk of serious damage to property</li> <li>• is a serious offence in progress</li> <li>• there's serious disruption to the public or there could be</li> </ul> <p><b>If so, please call 999</b></p>	<p>The police will triage and prioritise.</p> <p>If a response is required, they will allocate to a team to respond.</p>
<p><b>Historical information on covid-19 breaches, observations or general concerns without any specific detail.</b></p> <p>For example:</p> <ul style="list-style-type: none"> <li>• House party that happened 5 days ago.</li> <li>• General observation that an area is busy on a certain day (Small hope beach on a Saturday afternoon).</li> <li>• General comments on social media about a covid matter/concern.</li> </ul>	Isle of Wight Council	<p><a href="mailto:covidregs@iow.gov.uk">covidregs@iow.gov.uk</a></p>	<p>Report will be logged and triaged.</p> <p>If a response is required it will be prioritised and allocated/tasked to a team to investigate, advise or monitor.</p> <p>If a response is not required it will be used as soft intelligence to help develop media communications or proactive monitoring.</p> <p>Note: we will not be able to provide individual updates or feedback.</p>