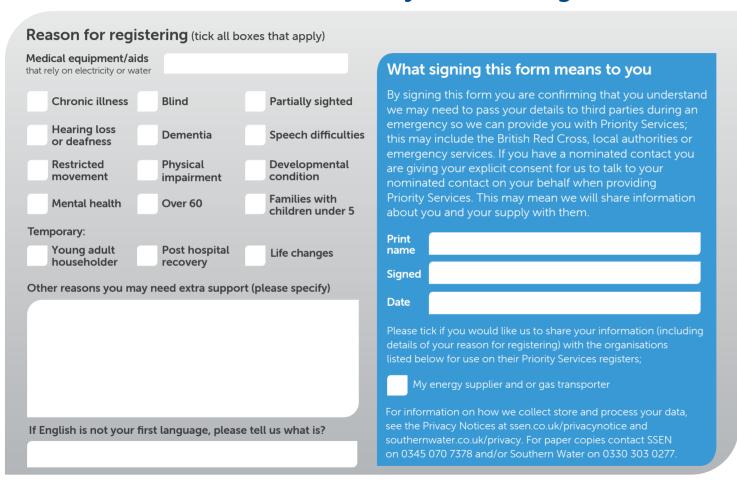
SSEN and Southern Water Priority Services registration form



Register for Priority Services today

Fill in the form, call, or find out more online:

SSEN



0800 294 3259



0800 316 5457



ssen.co.uk/priorityservices

Southern Water



0800 027 0800



0330 303 1265



southernwater.co.uk/ priority-services

Are you prepared for an emergency?

Below is a list of useful items to have ready if needed

- Battery radio with spare batteries, or a wind up radio
- Battery torch with spare batteries, or a wind up torch
- First aid kit
- Spare keys to your home and car
- Spare glasses or contact lenses
- Key contact numbers
- Important medicines
- Bottled water
- Pet supplies







@SouthernWater

Scottish and Southern Electricity Networks is a trading name of: Scottish and Southern Energy Power Distribution Limited Registered in Scotland No. SC213459: Scottish Hydro Electric Transmission plc Registered in Scotland No. SC213461; Scottish Hydro Electric Power Distribution plc Registered in Scotland No. SC213460; (all having their Registered Offices at Inveralmond House, 200 Dunkeld Road, Perth PH1 3AQ); and Southern Flectric Power Distribution plc Registered in England & Wales No. 04094290 having their Registered Office at No. 1 Forbury Place, 43 Forbury Road, Reading RG1 3JH which are members of the SSE Group www.ssen.co.uk







Get extra support during power cuts or water outages

Register for Priority Services







Extra help for those who need it most

SSEN are the people that look after the wires and cables that supply electricity to your area, and fix power cuts as quickly and safely as possible. SSEN doesn't send out electricity bills.

Southern Water provides water and wastewater services across the South East, and looks after water pipes, sewers and bills.

SSEN and Southern Water are working together to offer extra help and support. We can help you far better and faster, if we know in advance what extra support you might need. If you would like to register for Priority Services, even if only temporarily, please complete the attached form

You may want to be on our registers if you:

- are deaf or hard of hearing
 use medical equipment/aids
- have a disability
- live with children under five
 are over 60
- are blind or partially sighted have dementia

reliant on electricity and/or water

 have mental ill health have a chronic illness

Of course, everyone has different needs, so feel free to contact us to discuss your requirements.









What we aim to offer

Priority treatment during a power or water outage

You can contact us 24 hours a day. If we need to switch off your power or water to carry out essential maintenance, or during emergencies, we can contact you, or your nominated person.



Communication tailored to your needs

When requested, we can help in a format that suits your needs, e.g. Braille, textphone, audio CD or a language other than English.

Connection to local emergency services

We work with local authorities, emergency services and agencies, like the British Red Cross, to provide extra support to people on our Priority Services Register

Peace of mind

We offer a service where you can agree a password to use when dealing with staff at your doorstep. That way we can look after your personal safety and home security.

Emergency power and/or water supplies

If you use equipment/aids reliant on electricity or water we aim to provide portable generators or bottled water during prolonged supply interruptions. All our priority services are free

SSEN and Southern Water Priority Services registration form

To register for Priority Services with SSEN and Southern Water please complete and return both sides of this form to the freepost address below. Or if you just want to register for one company's services, please use the contact details on the back page.

contact details for the person who may need extra help.			My nominate	My nominated contact (if applicable)		
itle	First name			A friend or a family member that we can contact regarding		
	Surname		Priority Service in your area.	Priority Services and disruptions to power/water services in your area.		
ddress			Title	First name		
		Postcode				
ome phone			Surname			
lobile phone			Home phone			
extphone			Mobile phone			
ome visit security you would like us to use password when we visit			Textphone			
			Relationship			
ou, please enter it here: Maximum 8 characters)						

Please send to:

Priority Services, Scottish and Southern Electricity Networks, FREEPOST, RTGH-TXXT-ZAEG Inveralmond House. 200 Dunkeld Road, Perth. PH1 3AG





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